

Terms & Conditions

Intermodal Container Logistics

General Terms and Conditions / Liability

We operate exclusively in accordance with the Allgemeine Deutsche Spediteurbedingungen 2017 - ADSp 2017 - (German Freight Forwarders' General Terms and Conditions 2017). **Please note:** In clause 23 the ADSp 2017 deviates from the statutory liability limitation in section 431 German Commercial Code (HGB) by limiting the liability for multimodal transportation with the involvement of sea carriage and an unknown damage location to 2 SDR/kg and, for the rest, the customary liability limitation of 8,33 SDR/kg additionally to Euro 1,25 million per damage claim and EUR 2,5 million per damage event, but not less than 2 SDR/kg. Our services are based on the basis of current tariffs and rates and the transport companies involved respectively the transport bill of lading or the conditions of the respective shipping companies. In case of discrepancies the provisions of the ADSp shall prevail. The calculation of low water/bunker- and fuel surcharges are according to Am Zehnhoff-Söns tariff. Transport insurances will only be covered if specifically ordered and for an extra charge. The offers are subject to change until fixed degree and exclusive of VAT.

Notice concerning Low Water Surcharge

In case of low water there will be additional charges for full container loads to cover additional costs. The water level that is relevant for the calculation of low water surcharges is measured at the gauging station Cologne (Pegel KÖLN) at 5 am on the day of shipment. A surcharge for low water will be charged at a water level of 195 cm and below. After reaching critical water levels below 105 cm barge transport is restricted and will only be possible to a certain extent.

Please find the amount of surcharges relating to low water in our rate sheet "Low water surcharge".

For information on current water levels please check the following website

<https://www.elwis.de/DE/dynamisch/gewaesserkunde/wasserstaende/>

Notice concerning payment of Detention/Demurrage

Detention and demurrage charges can only be covered if we are responsible for the circumstances leading to such charges. Under no circumstances will we assume liability for circumstances that are beyond our control, such as high or low water, extreme weather conditions, delays at sea ports or similar circumstances.

Notice concerning cancellations (Combined transport per Rail/Truck & Direct Trucking)

We reserve the right to charge dead freight in case of cancellations or transfers at short notice (e.g. delay of ocean vessel). The costs for dead freight may be up to 100% of the agreed freight.

We will always inform about dead freight in writing.

Information on waiting times and extra costs

The estimated time for pickup or delivery of a container at a seaport terminal is one hour. At inland terminals the calculated time frame for pickup or delivery of a container is thirty (30) minutes. For multistops at custom offices or veterinary inspection offices we calculate a time frame of thirty (30) minutes respectively. Please note that we reserve the right to charge extra costs for longer waiting times than those mentioned above.

The billing of waiting times will be based on receipts. If there is no receipt it may also be possible that the invoiced waiting time is verified by the telematics data of the respective truck.

Notice concerning deadline for booking entries

We will not be held responsible for extra costs that arise due to incorrect data transferred to us.

All data concerning transportation have to be provided at least 2 working days before the pickup of the container.

Notice concerning storage fees for containers

We grant you 3 days of free storage (including day of gate in and gate out) at the terminals of the Am Zehnhoff-Söns Group. This requires a delivery to the terminal by Am Zehnhoff-Söns and may vary due to separate agreements.

For rail transports that are not handled via terminals of the Am Zehnhoff-Söns Group we grant you free storage for the day of gate in + 1 additional day at the inland terminal.

Containers containing Dangerous Goods cannot be stored at the terminals of the Am Zehnhoff-Söns Group.

Transport of Dangerous Goods and Waste

We offer transportation of containers containing Dangerous Goods (with the exception of Classes 1 and 7) only on specific request and in return for payment of a surcharge. The same applies for containers containing waste (in accordance with Annex VII of Regulation (EC) No 1013/2006). All required documents have to be provided before commencement of the transport. Storage of Dangerous Goods at our inland terminal due to transportation requirements may not exceed 24 hours.

The aforementioned terms and conditions apply unless mandatory legal provisions take precedence or unless agreed otherwise in writing.